

Objective:

Working in a dynamic high-tech environment that will make the best use of my computer hardware, software, repair and data networking skills

Education:

Wells Fargo Online Training Duluth, MN
Field Support EV-ID - IT Administration Certification Aug 2016 - Oct 2016

Workstation break-fix repair requirement for Teksetra in a subcontracting field tech position

Northwood Technical College Superior, WI
Computer Network Information Systems Jan 2001 – Jan 2002

Focusing on Windows 2000 Server, Linux, Apache Web Server For Linux, Cisco Routers, Network Cabling, Computer Hardware & Software Installation

Sales & Management Training, Inc. Duluth, MN
Nov 1996

Training included: Adapting to Change; Building Trust; Correcting and Counseling; Understanding Human Motivation; Recognition as a Leadership Role; Other Leadership; Attrition Management and Personal Development Subjects.

Army Power Generator School Ft. Belvior, VA
Gas and Diesel Power Generation Equipment Repair Nov 1992 – Feb 1993
Course for Minnesota Army National Guard

Experience:

Granite Telecommunications www.granitenet.com **Mar 2019 – Current**
Quincy, MA

Engaged in CAT5e/CAT6a wired and wireless networking installs for commercial and government businesses. Installed and De-Installed LAN/WAN Equipment on network switch racks. Built medium and small network cabinets with related equipment placed into them. Troubleshot network connection issues whether they are T1, DSL, Cable, Fiber, Starlink and or, Cellular Circuits and repaired them with remote tech support assistance. Performed Site Network Surveys for future data network, voip and phone cabling projects. Worked with POTS (Plain Old Telephone System) installs, repairs and troubleshooting them from a standard inside/outside phone line or, a PBX System for commercial and residential customers.

CPT Network Solutions, Inc
Bensenville, IL

www.cptnetworks.com

Feb 2016 – Dec 2024

Network installations and upgrades of CAT5e/CAT6a wired and wireless networks with shared services for commercial customers. Clearing out wall and cabinet network cabinets of old and unused equipment to include dust removal for new data equipment installs. Also, engaged in POTS (Plain Old Telephone Systems) installs and troubleshooting them from a standard inside/outside phone line or a PBX System. Installation and removal of PBX and VOIP phone systems. To include performing HP, NCR and IBM Cash Register installations, replacements and repairs.

Teksetra
Plymouth, MN

teksetra.com

Jan 2012 – Dec 2025

Performing bank workstation computer repairs and system installs. Removed computer viruses and restored user data via data restore software in Windows. Brought back computers to a working status from a No-Boot Status via an operating system restore application or, a full system reinstall. Successfully installed and repaired HP and Lexmark printers and other related peripherals for bank customers. Performed Bank Site Surveys for new workstation and network equipment upgrade install projects.

WHY NOT TECHNICAL SOLUTIONS, INC (WNTS)
Fresh Meadows, NY

Oct 2019 – Sep 2021

Setting up networks with wireless and LAN CAT5e/CAT6a wired data drops with shared services for commercial customers. Installation and setup of POTS (Plain Old Telephone System) lines with troubleshooting and or, connecting to a PBX / VOIP Phone Service. Cleaning out network racks & cabinets of old and unused data equipment to include, dust removal too.

DataMax Services, Inc
Northbrook, IL

datamax.com

May 2018 – Jun 2022

Payment Kiosk Machine installs, inspections, upgrades, troubleshooting and repairs. Remote tech-support is also utilized during these work orders to ensure quality network communication and functionality of the unit. Successfully installed and inspected a Keefe Kiosk at the Ashland County, WI Sheriff's Department in August 2018.

**Self Employed
Duluth, MN**

**PC-REPAIR-TECH.ddns.net
"Field Service Computer Tech"**

Jan 2003 – Current

Performed commercial and residential computer workstation repairs, upgrades and other system installs. Removed computer viruses and restored user data via data restore software tools in Windows and Linux. Brought back computer workstations to a working status from a No-Boot Status via an operating system restore application and or, a full system reload / reinstall with included data restoration. Successfully installed printers and other peripherals for commercial and residential customers. Installed, repaired and upgraded data networks & POTS (Plain Old Telephone Systems) with line issues stemming from the customer's DMARC (main communication lines entry) area to their end points. Worked with ISP Tech Support Reps in resolving commercial and residential customer computer, data network, and phone related issues. Successfully patch line extended T1, DSL, Cable, Fiber and or Cellular Circuits to router devices on switch racks for LAN and WAN using services. Mounted, replaced and upgraded network devices in a wall or floor cabinet rack per customer needs. Engaged in Site Network Surveys for future network and phone cabling projects. Also successfully performed ATM Cash Machine installs, upgrades, troubleshooting, repairs and removals. Plus also, working with their Tech Support Reps during these projects to ensure quality functional network communication and operation processes.

Awards and Certificates:

Wells Fargo Online Training -- EV-ID - IT Administration Certification Field Support EV-ID - IT Administration	Oct 2016
The ARC of Whatcom County, WA -- Certificate of Appreciation For one year of outstanding volunteer service as a Computer Technician	Jun 2004
Sales & Management Training, Inc – TEAM Module 1 Certificate Training received while serving in Minnesota Army National Guard (1992 – 2000)	Nov 1994
Minnesota Army National Guard Honorable Discharge Honorable Discharge for 8yrs of service in the MN Army National Guard (1992 - 2000)	April 2000

Wright Watcher's Work Example – Durham, MS
– October 2012 –

Cable Setup Before Work Is Done

Cable Setup After Work Is Completed

- 1 Upon arrival at the Wrights Watcher's office (Durham Hill Road) in Durham, MS, I entered the property with caution and noticed proper functionality and no issues.
- 2 Once the network and cable were confirmed to be in good order, I then proceeded to place all 3 WIP workstations on place at the back location one before and on the CD for the different cable runs. I then went to the front of the house and put the workstations on their local area network with shared local access and Internet access (which includes access to the "Wright Watcher's" website).
- 3 As the end of the setup and testing was completed, I found the system to be in good order and the Internet with successful positive results.
- 4 Upon completion of this work, the customer expressed their appreciation and I was informed they were happy with the results of my efforts.

Front View Of 3 Workstations

Front View Of All Workstations

Testimonials

Cisco C1000-8T Install TTU - Bosch - Baudette, MN ID #17546318 ★★★★★

📍 Baudette, MN 📅 Jul 31, 2025

Low Voltage Runs Low Voltage Testing Networking Office Equipment Low Voltage Cabling Server & Networking Windows Device

BUYER: Kerby For "DHD LP" dba Copex Solutions
Wow! True professional. On-time despite long journey to get to site. Highly skilled. Nailed all deliverables. Great to work with.

Scope requirements to extend network from first to second floor - 2nd visit ID #9121475 FieldNation.com - Work Order ★★★★★

📁 Networking 📍 Cloquet, MN 📅 Dec 29, 2020

BUYER: Matt J commented Dec 30, 2020
John was amazing! He went above and beyond to help us gather information at a site where the physical layout created many obstacles. He created diagrams and provided incredibly thorough notes. John is a rockstar!
Loffler Companies, Inc.

Gemscope Install Project ID #3357130 FieldNation.com - Work Order ★★★★★

📁 Other 📍 Jan 9, 2017

BUYER: Becky R commented Jan 10, 2017
Always a pleasure to work with John. Great, consistent work.
CPT Network Solutions, Inc

Please purchase modem at local Best Buy and go to stie and install ***Please bring a laptop for configuration** ID #1313800 "FieldNation.com - Work Order" ★★★★★

📁 Desktop/Laptop 📍 Apr 24, 2015

BUYER: Tami In Operations commented Apr 24, 2015
Thank you for being timely. Thank you for a job well done. We really do appreciate your help!
Cormac - Operations Dept.

https://www.workmarket.com/ratings

Ratings Received

Show 25 entries

Date	Assignment	Review	Rating	Actions
Nov 1, 2011	GENERAL PRINTER ISSUE		★★★★★	Flag
Oct 11, 2011	Copy of Review to complete Abrix de-install (mis...		★★★★★	Flag
Oct 4, 2011	Revisit to complete Abrix de-install (missing mon...		★★★★★	Flag
Aug 30, 2011	NEED TECH TO SWAP OUT PRINTER ON LANE 6		★★★★★	Flag

Showing 1 to 4 of 4 entries

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Date	Rating	Review	Actions
6/17/2011	★★★★★	John was very prompt at fixing my computer and he made sure everything worked properly after. He is very personable and reasonable to work with and his prices are affordable. I tell all my friends to give him a call. By Guest52949, From Superpages.com	Post a reply (public)

Hi John,

Thanks again for the great computer - I truly like it and am very satisfied for your reasonable rates. I am also very happy to know how a computer expert for hire (opposed to running up to fast big & talking to amateurs & strangers!)
I'm sending you a couple gifts: I'd let you know you'll love plus making return to help I thought you might need. Have a great day. I'll send you a few business cards & will refer you to others in need.

10-31-11